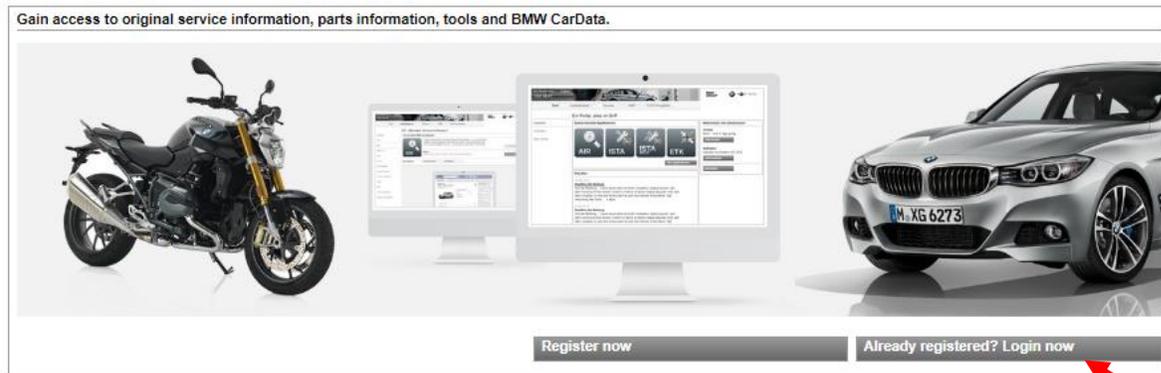


Welcome to AOS  
The official aftersales online system for BMW, BMW Motorrad, MINI and Rolls-Royce Motor Cars

Gain access to original service information, parts information, tools and BMW CarData.



Register now

Already registered? Login now

Technical requirements | Conditions of use | Imprint | Price list  
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Hvis du har fået oprettet en  
konto skal du klikke på  
Already registered ? Login now

The official aftersales online system for BMW, BMW Motorrad, MINI and Rolls-Royce Motor Cars

Login

<b>Logon</b> Enter your e-mail address and your password: E-mail address: <input type="text" value="motorhj@mail.dk"/> Password: <input type="password" value="*****"/> <b>Logon</b>	<b>Help</b> <b>Isn't your organisation registered yet?</b> Then you can <a href="#">register here free of charge</a> . <b>Have you forgotten your password?</b> Then you can <a href="#">reset your password</a> here and create a new password (password reset). <b>Have you forgotten your e-mail address?</b> Contact your organisation administrator or our <a href="#">support</a> . <b>Is your organisation already registered and do you need access for yourself or another user?</b> Contact your organisation administrator so that he/she can set up another user with you. <b>Is your organisation already registered but hasn't it been activated yet?</b> Please note that we will check your organisation data manually following your registration. This check can take up to two working days. Please contact our <a href="#">support</a> if you do not hear from us within this time.
--	---

Indtast brugernavn:  
Kodeord:  
Og derefter klik på Logon

**Note**  
Do not save this page in your bookmarks/favourites.  
Log on first if you want to save the requested page in your browser.

- Overview
- News
- My data
- My organisation
- My tickets
- My credit

**Status of the users and organisation data**

**E-mail address:** Your e-mail address is valid.  
**Organisation address:** Your organisation data is valid.

Welcome, motorhj@mail.dk

Logout

**News**

08-Aug-2017  
**Mandatory ISTA (Diagnosis) update**  
 Please note: We have released a new version of ISTA. Please update as soon as possible to the newest version. You can find the latest version on the start page of the application. Older versions of ISTA can no longer be started.  
[View more](#)

29-May-2017  
**Introduction of the new Creditsystem**  
 Dear AOS users,  
 the existing payment method will be replaced by the new Creditsystem on 04.06.2017. You can find a presentation of the changes in the portal [HERE](#). The most important changes for you in short summary:

- You will load Credits on your account that can be used to book digital services.
- Der exchange rate for Credits is 1 Credit : 1 €.
- Your existing account balance will be exchanged into Credits (we will round up in your favor: e.g. 5.34 € will be exchanged into 6 Credits).
- There will be no price increase, you can find the new price list [HERE](#) (the new price list is valid from 04.06.2017).

In case you have further questions please visit our new FAQ section (available from 04.06.2017) under 'Help' -> 'FAQ'.

Best regards,  
 The AOS Support Team  
[View more](#)

26-Apr-2017  
**Missing ISTA Repair Manuals**  
 Dear AOS users,  
 as the result of a technical issue, some repair manuals are currently missing in the application 'ISTA'. Until this issue has been resolved, you can find the repair manuals in the application 'AIR' (unfortunately the manuals can only be displayed in German). The access to the application 'AIR' is included in the tickets that grant access to the application 'ISTA'.  
 We are sorry for the caused inconvenience and are working to resolve the issue as soon as possible.

Best regards,  
 The AOS Support Team  
[View more](#)

03-Apr-2017  
**AIR replacing 'Technical Information'**  
 Dear AOS users,  
 on March 31st the application 'Technical Information' (also known under the name 'WebISTA') was shutdown. The functionalities of the application have been integrated into the application 'AIR' (Aftersales Information Research). Please use this application instead.

Best regards,  
 The AOS Support Team  
[View more](#)

18-Jul-2016  
**ATTENTION Windows 10 Users:** Please be aware that the start of applications is not possible with the browser "Edge". Currently only Internet Explorer v11 is supported.  
[View more](#)

Additional entries



Overview

Emissions test nominal values

Information research

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Electronic Parts Catalogue - passenger car

Commercial Service Data

Diagnosis

Emission-relevant fault codes

Programming

KeyReader

Service history

Technical campaigns

Workshop equipment



Emissions test nominal values



Information research



State of charge



Electronic Parts Catalogue - passenger car



Commercial Service Data



Diagnosis



Emission-relevant fault codes



Programming



KeyReader



Service history



Technical campaigns



Workshop equipment

Klik på: Service history

### Service history

#### Starting the application.



**News**

**Transfer into the vehicle**  
Entries in the service history written with this application are not displayed in the vehicle until they were transferred to the vehicle. The entries can be transferred via the application "ISTA".  
You can find additional information about the application "ISTA" on the startpage of the application. Please note: not every vehicle supports the display of service history entries.

**Delayed display of new entries**  
In rare occasions it is possible that new service history entries may be shown with a delay of up to 24 h.

**Important information on using the Service history in brief**

The functionality of the electronic service history contains the replacement of maintenance-relevant CBS positions (Condition Based Service) between the central vehicle description module (FBM) of the BMW AG and the portal.  
In order to access the stored service history for a vehicle or add maintenance-relevant CBS positions to the service history, it is first necessary to identify the vehicle via the vehicle identification number (VIN).  
After successful vehicle identification, all digitally recorded service entries from 12/2010 onward are displayed (older service entries from the BMW Service Manuals were not transferred to the electronic service history and are therefore not displayed). Then, possible CBS positions (depending on the respective vehicle type or main type), for example vehicle check, front brake, rear brake, brake fluid etc. can be entered in the official BMW service history via the order base.

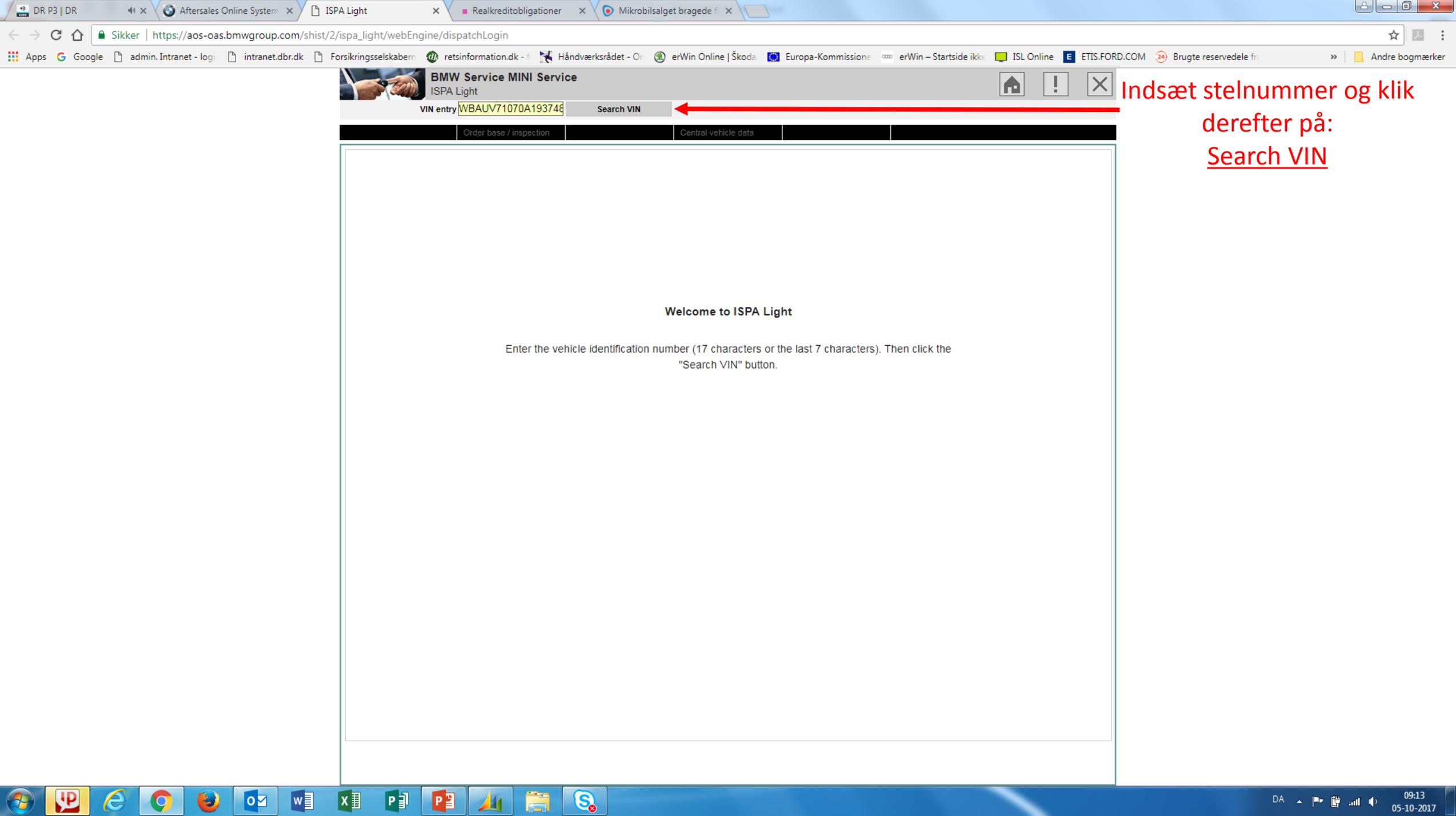
A check runs to determine the application's availability status. Please wait until the status is green before continuing.



Start

Klik på:  
Start

- Download**
- [User's Guide service history](#)



BMW Service MINI Service

ISPA Light

VIN entry

Welcome to ISPA Light

Enter the vehicle identification number (17 characters or the last 7 characters). Then click the "Search VIN" button.

Indsæt stelnummer og klik derefter på: Search VIN

### BMW Service MINI Service

ISPA Light

VIN entry  Search VIN

Vehicle identification nu...	WBAUV71070A193748	Mileage (central data):	129,226 km
Model designation:	335i UV81		
Series / Engine type:	E91 / N54		
Color:	475 black-sapphire metallic		
Production date:	22-09-2008		
Date of first registration:			

Klik på:  
Order base / inspection

Order base / inspection	Central vehicle data			
Central data	Service history			
Vehicle data	Options / retrofits			

Vehicle data	
Vehicle identification number	WBAUV71070A193748
Lead model	UV81
Model	UV81
Model designation	335i
Series	E91
Color	475 black-sapphire metallic
Upholstery	EBAT Cloth "Vertex/anthrazit"
Engine type	N54
Gearbox no.	0406545
Engine no.	05896959
Production date	22-09-2008
Plant integration level	E89X-08-09-520
Mileage (central data)	129,226 km
Number of keys	2
Key system	CAS

Print vehicle

**BMW Service MINI Service**  
ISPA Light

VIN entry  Search VIN

Vehicle identification nu...	WBAUV71070A193748	Mileage (central data):	129,226 km
Model designation:	335i UV81		
Series / Engine type:	E91 / N54		
Color:	475 black-sapphire metallic		
Production date:	22-09-2008		
Date of first registration:			

Klik på:  
Service data

Order base / inspection	Central vehicle data
Service data	Order base

Det er desværre  
ikke muligt at skrive  
kommentarer til  
service i dette felt  
af en eller anden  
grund

± / -	Type	Description	Service status	Remaining	Number	Quantity	Package price (gross)
Comment							
<div style="border: 1px solid gray; height: 200px;"></div>							

You can now print out the order base.

Create service history entry

Print service sheet

Print order base

### BMW Service MINI Service

ISPA Light

VIN entry  Search VIN

Vehicle identification nu... WBAUV71070A193748 Mileage (central data): 129,226 km

Model designation: 335i UV81

Series / Engine type: E91 / N54

Color: 475 black-sapphire metallic

Production date: 22-09-2008

Date of first registration:

Order base / inspection	Central vehicle data
Service data	Order base

	Description	MKP
<input type="checkbox"/>	Engine oil	
<input type="checkbox"/>	Front Brake	
<input type="checkbox"/>	Brake fluid	
<input type="checkbox"/>	Rear Brake	
<input type="checkbox"/>	Vehicle check	
<input type="checkbox"/>	Statutory vehicle inspection	
<input type="checkbox"/>	Statutory emissions test	
<input type="checkbox"/>	Air filter element	
<input type="checkbox"/>	Vehicle check	
<input type="checkbox"/>	Spark plugs	
<input type="checkbox"/>	Microfilter (consider further additional job(s) if appropriate)	

Mileage (in kilometers):

(only numbers e.g.: 10000)

Maintenance date:

(ISO date format: YYYY-MM-DD)

Skriv aktuel kilometer her.

Vælg her hvad du har udført på bilen. Afslut ves at klikke på

Order base

### BMW Service MINI Service

ISPA Light

VIN entry:  Search VIN:

Vehicle identification nu... WBAUV71070A193748  
Mileage (central data): 129,226 km  
Model designation: 335i UV81  
Series / Engine type: E91 / N54  
Color: 475 black-sapphire metallic  
Production date: 22-09-2008  
Date of first registration:

Order base / inspection	Central vehicle data
Service data	Order base

± / -	Type	Description	Service status	Remaining	Number	Quantity	Package price (gross)
+	SRP	Engine oil			00 00 610	3 FRU	
+	SRP	Standard scope			00 00 105	2 FRU	

Comment

You can now print out the order base.

Har du kommentar til det udførte service kan du nu tilføje dem her..

Afslut ved at klikke her.

**IPL-0051**  
The kilometre entered is invalid. Please use exclusively the numbers 0 - 9 for your input.

### BMW Service MINI Service

ISPA Light

VIN entry	Search VIN
Vehicle identification nu... WBAUV71070A193748	Mileage (central data): 129,226 km
Model designation: 335i UV81	
Series / Engine type: E91 / N54	
Color: 475 black-sapphire metallic	
Production date: 22-09-2008	
Date of first registration:	

Order base / inspection	Central vehicle data
Service data	Order base

± / -	Type	Description	Service status	Remaining	Number	Quantity	Package price (gross)
+	SRP	Engine oil			00 00 610	3 FRU	
+	SRP	Standard scope			00 00 105	2 FRU	

Comment

Declaration of consent

This confirms that the vehicle owner or driver of the specified vehicle has been informed by the registered service center that data on this maintenance verification, where supported by the vehicle, will be sent to BMW AG in Munich and to the vehicle to be used to ensure a service history that is transparent and secured against manipulation. The data will be passed on for this purpose to the BMW group companies and BMW dealer organization.

With the consent to data storage, the registered service center expressly confirms it has received the declaration of consent for data processing by BMW AG from the vehicle owner or driver.

Consent to data storage

OK

Afkryds den lille firkant og klik herefter ok.

